



CSC Overview of Job Descriptions for the 2010 Winter Games

Screener - \$16 p/hr

- BST (Basic Security Training, formerly BST 1-2) will be highly regarded (not required)
- Excellent communication and customer service skills.
- Able to stand for long periods of time.
- Able to work outside in all weather conditions, Vancouver and Whistler.
- Able to work shifts throughout the Olympic and Paralympic Winter Games operational period: Mid January – end of March 2010. (Screener & X-ray Operators)

X-ray Operator - \$16 p/hr

- Present a polite and professional attitude and appearance at all times.
- Operate X-Ray machine; interpret the X-Ray images according to their training to identify prohibited items.
- Conduct hand searches of goods and bags for prohibited items.
- Complete miscellaneous operator maintenance functions.

Communication Officer - \$16 p/hr

- Monitors and coordinates GSS radio communications from within the VCC.
- Communicates with VANOC and Security representatives on behalf of GSS Venue Managers and GSS Supervisors.
- Provides Venue Management / operations, updates and reports from the GSS Venue Manager and GSS Supervisor.
- Relays messages from VANOC Functions and Venue Management to GSS Venue Manager and or GSS Supervisors.

Supervisors - \$20 p/hr

- Manage and supervise the delivery of GSS operations at assigned PSA Portal.
- Supervise GSS Operators and GSS X-Ray operators at a PSA or OSA.
- Demonstrate a comprehensive knowledge of Pedestrian Screening Area Standard Operating Procedures and GSS reporting processes.
- Develop effective relationships with the PSA Police Officer and the VANOC Event Services Supervisor.
- Demonstrate a high level of knowledge and proficiency of Games Security Screening operations and accreditation validation process (Secure Access Program).

- Conduct daily shift briefings for assigned GSS personnel and prepare daily Shift Summary Reports for the GSS Venue Manager (as required).
- **2 years Security experience is required**

Venue Managers - \$30 p/hr

- Manage and supervise the delivery of GSS operations at assigned Venue.
- Develop effective relationships with the Venue Commander, Police Watch NCO and the VANOC Event Services Manager.
- Ensure GSS staffing levels on Venue meets Contractual delivery of service requirements.
- Demonstrate a high level of knowledge and proficiency of Games Security screening operations required at the Venue less X-Ray operations (familiarization only).
- Prepare daily shift briefings and Daily Venue/Summary Reports for the Operations Response Centre (as required).
- Supervise GSS Supervisors and GSS operators at Pedestrian Screening Areas.
- Demonstrate a comprehensive knowledge of GSS Standard Operating Procedures and reporting processes.
- **5 years Security experience is required**

All positions require the following:

- **Must be 19 years of age on or before November 1, 2009**
- **Must consent to a criminal background check and finger print collection**
- **Excellent communication skills – verbal & written**
- **Must be available for fulltime work (40 hrs per week) between mid January – end of March 2010**
- **Must be available for 20-65 hours of training between September 2009 – February 2010**
- **Good customer service skills (friendly and outgoing)**

BENEFITS

- **Modified Benefit package – medical**
- **Completion Bonus - \$2.50 p/hr for every hour worked –*contingent upon completion of ALL shifts***
- **Transportation to and from certain venues**
- **Meals provided on venue –based on shift duration**
- **Uniform supplied**